

PAYROLL SERVICES SENIOR EXPERT H/F

Job ID
REQ-10015773
Juli 22, 2024
Frankreich

Summary

Location: Rueil-malmaison, France

Position description:

To support the development of P&O processes, principles, and guidelines for a small client group, as well as coordinate data analysis and evaluation, in support of the implementation and/or maintenance of processes / services / continuous improvement in scope.

About the Role

Major accountabilities:

- Works with in-country stakeholders to deliver successful Payroll Service
- Responsible for the country payroll processes and ensure the accuracy and timeliness to ensure that SLAs are consistently met and high customer satisfaction.
- Ensure compliance is in line with Data Privacy and Protection guidelines and other relevant country specific legislation.
- Reviews and assesses payroll run processes and recommends process improvements
- Close collaboration with Finance department (Financial reports, accruals, etc.)
- Attend to standard service requests, answer payroll related inquires, resolve problems if possible or support problem resolution by close collaboration with next level support and/or experts
- Raises any/all identified risks and proposes solutions to ensure a smooth payroll service is delivered
- Provide payroll reports for various stakeholders
- Works with Project Managers, Business Owners, Service Owners, Managed Vendor Partners, Operations teams and 3rd parties on various projects
- And any other tasks requested by manager

Minimum Requirements:

- Bachelor/Master degree in HR/Business Management or related field preferred
- Excellent French spoken and written

- Excellent English spoken and written
- Several years of relevant payroll experience
- Experience in SAP/Workday system and process expertise in a given process scope.
- Vendor Management

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Commitment to Diversity & Inclusion:

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TEst Hello

Division

People & Organization

Business Unit

CTS

Standort

Frankreich

Site

Paris Headquarter (Novartis Pharma S.A.S.)

Company / Legal Entity

FR12 (FCRS = FR012) Novartis Pharma S.A.S.

Functional Area

Humanressourcen

Job Type

Full time

Employment Type

Regular

Shift Work

No

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