

# Associate Director, Order Management Supply Chain / Pomočnik direktorja dobavne verige za upravljanje naročil

Job ID  
REQ-10010374  
Juli 25, 2024  
Slovenien

## Summary

We are seeking a highly motivated and experienced individual to join our team as the Associate Director of Order Management Supply Chain at Novartis.

In this role, you'll be at the forefront of delivering pioneering Data, Digital, and IT (DDIT) solutions. Collaborate closely with our business and technology teams to capture, scope, and prioritize DDIT demands, ensuring services that meet the highest quality and compliance standards. By harnessing the power of data and innovation, you'll drive efficiency improvements and create new value for Novartis' global Supply Chain. Your impact will extend far beyond our organization, as you contribute to meeting the needs of patients and customers worldwide.

## About the Role

### Major accountabilities:

- Act as a capability owner and primary point of contact for designated business customers, usually across locations, business domains and geographical boundaries.
- Identify and handle risks in relation to DD&IT Services underpinning business processes
- Identify and qualify new demand with overall responsibility for steering proposals through the early phases of approval
- Lead initiatives to find opportunities, gather requirements and work directly with customer teams to identify and develop cases and ensure business sponsorship
- Ensure DD&IT investments and services for customer group are aligned with business requirements and DD&IT strategy
- Establish governance structure for projects and operations with the right partner representation
- Partner with senior business customers and DDIT Strategic Business Partners for demand analysis, solution proposal, evaluation, and funding estimates
- Partner with other IT functions to ensure delivery of products according to the strategy

### Minimum Requirements:

- University degree or equivalent experience in information technology, computer science or other equivalent degree
- 5+ years' proven ability in information technology and/or in a business environment
- Excellent knowledge of English language (written and spoken)
- Excellent understanding of supply chain processes mainly in the Order Management area
- Understanding of ERP system and implementation of them
- Ability to operate in a global matrix environment
- Flexibility to work in a fast paced, constantly evolving work environment

#### **Desirable Requirements:**

- Experience with delivering projects in GxP environment

#### **Languages :**

- English.

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## **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversity.inclusion\\_slo@novartis.com](mailto:diversity.inclusion_slo@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis?** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Iščemo visoko motiviranega in izkušenega posameznika, ki se bo pridružil naši ekipi kot pomočnik direktorja dobavne verige za upravljanje naročil v Novartis. V tej vlogi boste v ospredju pri zagotavljanju pionirskih rešitev za podatke, digitalno in IT (DDIT). Tesno boste sodelovali z našimi poslovnimi in tehnološkimi ekipami, da zajamete, razrešite obseg in določite prednostne zahteve DDIT ter zagotovite storitve, ki izpolnjujejo najvišje standarde kakovosti in skladnosti.

Z izkoriščanjem moči podatkov in inovacij boste spodbudili izboljšanje učinkovitosti in ustvarili novo vrednost za Novartisovo globalno dobavno verigo. Vaš vpliv bo segel preko meja naše organizacije, saj boste prispevali k zadovoljevanju potreb bolnikov in strank po vsem svetu.

## **Vaše ključne odgovornosti:**

- Delovati kot lastnik zmogljivosti in primarna kontaktna točka za določene poslovne stranke, običajno na različnih lokacijah, poslovnih področjih in geografskih mejah.
- Prepoznavanje in obvladovanje tveganj v zvezi z DD&IT storitvami, ki podpirajo poslovne procese
- Opredelitev in kvalifikacija novega povpraševanja s splošno odgovornostjo za usmerjanje predlogov v zgodnjih fazah odobritve
- Vodenje pobud za iskanje priložnosti, zbiranje zahtev in neposredno sodelovanje s skupinami strank za prepoznavanje in razvoj poslovnih primerov ter zagotavljanje poslovnega sponzorstva
- Zagotoviti, da so naložbe in storitve DD&IT za skupino strank usklajene s poslovnimi zahtevami in strategijo DD&IT
- Vzpostavitev strukture upravljanja za projekte in operacije s pravim partnerskim zastopanjem
- Partnerstvo z višjimi poslovnimi deležniki in strateškimi poslovnimi partnerji DDIT za analizo povpraševanja, predloge rešitev, vrednotenje in ocene financiranja
- Partnerstvo z drugimi IT funkcijami, da se zagotovi dostava izdelkov v skladu s strategijo

## **Vaš doprinos k delovnem mestu:**

- Univerzitetna izobrazba ali enakovredne izkušnje na področju informacijske tehnologije, računalništva ali drugem enakovrednem področju.
- Minimalno 5 let delovnih izkušenj v informacijski tehnologiji in/ali poslovnem okolju
- Odlično znanje angleškega jezika (pisnega in govornega)
- Odlično razumevanje procesov oskrbovalne verige predvsem na področju upravljanja naročil.
- Razumevanje ERP sistema in njegovo implementacijo.
- Sposobnost delovanja v globalnem matričnem okolju.
- Fleksibilnost za delo v hitrem in nenehno razvijajočem se delovnem okolju

## **Zaželene izkušnje:**

- Izkušnje z izvajanjem projektov v GxP okolju.

## **Koristi in nagrade:**

Preberite naš priročnik, če želite izvedeti več o vseh načinih, kako vam bomo pomagali uspevati osebno in poklicno: Novartisov življenjski priročnik

## **Dostopnost in nastanitev:**

Novartis je zavezan k sodelovanju in zagotavljanju razumne prilagoditve invalidom. Če zaradi zdravstvenega stanja ali invalidnosti potrebujete razumno prilagoditev za kateri koli del postopka zaposlovanja ali za opravljanje bistvenih funkcij delovnega mesta, pošljite e-pošto na [diversity.inclusion\\_slo@novartis.com](mailto:diversity.inclusion_slo@novartis.com) in nam sporočite naravo vaše zahteve in vaše kontaktne podatke. V sporočilo vključite številko zahteve za delo.

## **Zakaj Novartis?**

Pomoč ljudem z boleznimi in njihovim družinam zahteva več kot le inovativno znanost. Potrebna je skupnost pametnih, strastnih ljudi, kot ste vi. Sodelovanje, podpora in navdihovanje drug drugega. Združevanje za doseganje prebojev, ki spreminjajo življenje bolnikov. Ste pripravljeni skupaj ustvariti svetlejšo prihodnost? <https://www.novartis.com/about/strategy/people-and-culture>

## **Pridružite se naši mreži Novartis:**

V kolikor se ne prepoznate v zgornjem opisu delovnega mesta, vas vabimo, da se vpišete na spodnji povezavi v Novartisovo bazo talentov saj lahko tako vašo vlogo upoštevamo za podobne pozicije v prihodnosti <https://talentnetwork.novartis.com/network>

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Division

Operations

Business Unit

CTS

Standort

Slowenien

Site

Ljubljana

Company / Legal Entity

SI19 (FCRS = SI019) Novartis farmacevtska proizvodnja d.o.o.

Alternative Location 1

Hyderabad (Office), Indien

Job Type

Full time

Employment Type

Regular

Shift Work

No

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**List of links present in page**

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4. <https://www.novartis.com/about/strategy/people-and-culture>
5. <https://talentnetwork.novartis.com/network>
6. <https://www.novartis.com/about/strategy/people-and-culture>
7. <https://talentnetwork.novartis.com/network>
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11. <https://talentnetwork.novartis.com/network>
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