

Senior System Support Integration Manager

Job ID
REQ-10013178
Sep 03, 2024
Indien

Summary

The System Support & Integration Manager (SSIM) is responsible for setting up, maintaining, and developing the Global Clinical Supply (GCS) Systems landscape. This role ensures IT assets align with business objectives, drives operational excellence, consults on business needs, assesses new technologies, designs digital methodologies, and recommends solutions to complex problems. The SSIM integrates strategic projects, manages systems and data, leads cross-functional teams and helps with facilitation of operational systems related issues. We are looking for an expert in system integration with a passion for SAP, and prior experience working with SAP R/3 or S4/HANA and project management. In this role, you'll work closely with internal stakeholders, IT support functions, external vendors, and drive continuous process improvement, while supporting resolution of day-to-day operational tickets.

About the Role

Your responsibilities will include, but are not limited to:

- Oversee and manage system integration projects to ensure seamless collaboration between various software and hardware components.
- Collaborate with external vendors and service providers for system integration projects and support.
- Possess strong hands-on experience with SAP R/3 or S4/HANA.
- Have a solid understanding of SAP module functionalities, including SAP PP, SAP MM, SAP SD, SAP QM, etc.
- Demonstrate strong knowledge of SAP module integrations and a good understanding of supply chain processes based on the SCOR model.
- Exhibit experience in project management and the capability to manage multiple projects simultaneously.
- Lead initiatives to improve the existing IT landscape by identifying and testing new technologies, integrating internal data sets for structured and unstructured data, and driving continuous process improvement in alignment with business needs.
- Establish system governance processes for IT platforms (e.g., SAP, Kinaxis, Blockchain) and collaborate with other functions and IT teams to ensure reliable system performance and fitness for use.
- Ensure the seamless integration of various systems and applications, managing projects from initiation to completion.
- Serve as the primary contact for troubleshooting systems integration issues and support escalation.
- Plan, execute, and monitor projects related to system support and integration, ensuring on-time delivery, within scope, and within budget.
- Maintain in-depth knowledge of system integration, software applications, and IT infrastructure.

Minimum Requirements:

- Advanced degree in science, engineering or relevant discipline (Ph.D., MBA or equivalent)
- 8years of practical experience in chemical / pharmaceutical industry or > 4 years of experience in field of expertise
- Recognized expertise in related field.
- Thorough knowledge about the Drug Development and Clinical Supply processes
- Good knowledge about program and project management, business analysis, high end analytics tools (SAP BW, Qlik, Python etc...) risk management and excellent organization and planning skills
- Strong knowledge of relevant regulations (e.g. GMP, HSE etc.) and Novartis specific standards.
- Demonstrates cross-functional problem-solving and idea generation skills.
- Strong communication skills. Strong presentation skills. Advanced coaching skills
- Proven leadership skills
- Excellent communication, negotiation, and interpersonal skills. Ability to work in interdisciplinary and cross-cultural teams.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

TEst Hello

Division
Global Drug Development
Business Unit

Innovative Medicines

Standort

Indien

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

The Novartis Group of Companies are Equal Opportunity Employers and take pride in maintaining a diverse environment. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, gender, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Job ID

REQ-10013178

Senior System Support Integration Manager

[Apply to Job](#)

Source URL: <https://dev1.novartis.de/de-de/careers/career-search/job/details/req-10013178-senior-system-support-integration-manager>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>

3. <https://www.novartis.com/careers/benefits-rewards>
4. https://novartis4.wd3.myworkdayjobs-impl.com/en-US/Novartis_Careers/job/Hyderabad-Office/Senior-System-Support-Integration-Manager_REQ-10013178
5. <https://www.novartis.com/about/strategy/people-and-culture>
6. <https://talentnetwork.novartis.com/network>
7. <https://www.novartis.com/careers/benefits-rewards>
8. https://novartis4.wd3.myworkdayjobs-impl.com/en-US/Novartis_Careers/job/Hyderabad-Office/Senior-System-Support-Integration-Manager_REQ-10013178