

# Sr Specialist DDIT IM JP & APMA Soln Int

Job ID  
REQ-10019539  
Aug 22, 2024  
Malaysia

## Summary

The Sr. Specialist will contribute to challenge and improve local/simple business processes, products, services, and software through data analysis. The Sr. Specialist will engage with business representatives and support the appropriate DDIT teams and Functions to develop business requirements and deliver data driven recommendations to improve efficiency and add value.

## About the Role

### Your Responsibilities:

Your responsibilities include, but not limited to

- Contribute to create -consistency and traceability between user requirements, functional specifications, and testing and validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Support with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), TT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable.
- Additional specification required for testing.

### Key performance indicators:

- Feedback on dedicated phases for Project execution (quality, time) -Degree of customization vs configuration of COTS solutions.
- Process efficiency (specific scope) -Steady/Uninterrupted process flow (specific scope) -Completeness and accuracy of Business Process Model (BPM) -local or non-complex processes -Business process documentation up to date (specific scope)

### What you'll bring to the role:

### Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Interactions with senior management.
- Multi-national global experience.

- Working experience within the pharmaceutical industry.
- Collaborating across boundaries.
- Experience in any of the tools- MS Power BI, Dataiku ,Snowflake and Matillion

**Languages :**

- English.
- Japanese is advantage

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TEst Hello

Division

Operations

Business Unit

CTS

Standort

Malaysia

State

Johor

Site

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Job Type

Full time

Employment Type

Regular

Shift Work

No

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