

# **Customer Engagement and Solution Partner**

Job ID REQ-10019774 Aug 20, 2024 Lettland

## **Summary**

-Local Brand Managers OR global / regional / local sub-function specialists within a specific marketing sub-function. -Define product strategy in agreement with local management and global marketing department, and implement supporting tactical plans/projects.

#### **About the Role**

## Major accountabilities:

- Prepares content of Integrated Brand Teams and Launch Teams.
- Responsible for execution, monitoring and analysis of the agreed tactical plans in order to ensure the growth of the brand(s) -Lead the development of promotional activities in line with internal SOPs and Code of Conduct guidelines.
- Monitor and control brand budgets, forecasts and expenses and assess the marketing mix of the product to evaluate cost effectiveness and results.
- Identifies area market insights and opportunity via customer interactions -Executes central marketing
  activities as well as regional initiated marketing activities -Monitors product performance and external
  environment using appropriate tools and taking corrective action if required to meet business objectives Collaborate with Marketing and Medical teams to maximize activities: -Scout centers, KOLs and OLs by
  disease within assigned territory -Identify specific needs for each segment of patients and the implications
  of the disease for each of them within assigned territory

## Key performance indicators:

- Market share & market share growth.
- Performance management and employee relations, feedback, meetings, surveys (i.e. Field Force, Marketing capabilities, Global Marketing, Medical Department, Regulatory Department) -Ensure full compliance to all regulatory requirements

## Minimum Requirements:

#### Work Experience:

- Cross Cultural Experience.
- Project Management.
- Operations Management and Execution.

## Skills:

Agility.

- · Asset Management.
- Commercial Excellence.
- Cross-Functional Collaboration.
- Customer Orientation.
- · Digital Marketing.
- Healthcare Sector Understanding.
- · Influencing Skills.
- Marketing Strategy.
- · Negotiation Skills.
- Operational Excellence.
- Priority Disease Areas Expertise.
- Product Lifecycle Management (Plm).
- Product Marketing.
- · Product Strategy.
- Stakeholder Engagement.
- Stakeholder Management.
- Strategic Partnerships.

### Languages:

• English.

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#### TEst Hello

Division

Innovative Medicines International & Chief Commercial Office

**Business Unit** 

Innovative Medicines

Standort

Lettland

Site

Latvia

Company / Legal Entity

LV01 (FCRS = LV001) SIA Baltics, Latvia

Functional Area

Marketing

Job Type

Full time

**Employment Type** 

Regular (Sales)

Shift Work

Nο

Apply to Job

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